

Terms and conditions

Please read and review this Legal Statement carefully before accessing or using this website (the "Site"). By accessing or using this Site, you acknowledge that you have read, understood, and agreed to this Legal Statement. (the "Site") is owned and operated by Delft Road Safety Courses. Delft Road Safety Courses reserves the right to modify these Terms and Conditions.

1. Agreement

- 1.1 By agreeing to enrol in one of our courses on the Delft Road Safety Courses website, the Client agrees to enter into a commitment with Delft Road Safety Courses and to abide by the Terms and Conditions as stated herein.
- 1.2 The agreement will commence once the Client has agreed to the terms and conditions as stated herein and your request to enrol has been confirmed by Delft Road Safety Courses.
- 1.3 Delft Road Safety Courses will not accept applications without a fully completed application form.
- 1.4 Delft Road Safety Courses shall review applications and enrolment requests in order of submission.

2. Payment and Invoices

- 2.1 Fees are subject to annual change. For official fee information, please consult Delft Road Safety Courses' website.
- 2.2 The Client must settle the invoice in full within thirty (30) days after the invoice date.
- 2.3 If the Client fails to remit payment within the terms indicated in clause 2.2 he shall be legally in default. If the Client, after the expiration of the payment terms, fails to settle the invoice, Delft Road Safety Courses shall send a payment reminder to the Client. Delft Road Safety Courses is entitled, starting from the date of default by the Client, to charge interest over the owed amount. The Client shall also be responsible for any judicial and/or extrajudicial collection costs.

3. Amendments and Renewals

- 3.1 To facilitate timely communication, the Client must enrol at least six (6) weeks prior to the commencement of the course or service offered by Delft Road Safety Courses. Delft Road Safety Courses reserves the right to cancel or continue the training course of service up to three (3) weeks prior to commencement.
- 3.2 If the Client has enrolled in a training course or other service by Delft Road Safety Courses and wishes to cancel, the following cancellation terms apply:
 - 3.2.1 The Client may only cancel in writing and email.
- 3.2.2 The Client may cancel their enrolment free of charge up to six (6) weeks prior to commencement of the training course or other service offered by Delft Road Safety Courses.

- 3.2.3 If the Client has not cancelled their enrolment within the time frame specified by section 3.2.2., cancellation is no longer possible. The enrolment cannot be transferred to an associate or other individual within the organisation.
- 3.3 Delft Road Safety Courses reserves the right to postpone, cancel, or change the dates of the training courses due to insufficient enrolments, capacity constraints, and unforeseen or special circumstances. In this case Delft Road Safety Courses will return the enrolment fee to the Client. Delft Road Safety Courses does not accept liability for claims, liabilities, and damages arising directly or indirectly out of this procedure.

4. Liability

- 4.1 Delft Road Safety Courses' liability is limited to the amount the Client has paid for Delft Road Safety Courses' services.
- 4.2 Delft Road Safety Courses reserves the right to refuse or discontinue service and does not tolerate fraudulent conduct, harassing or disrespectful behaviour, images, messages, or interactions by any Client, in any form, at any aspect of the programme.
- 4.3 All materials pertaining to the training courses and services supplied by Delft Road Safety Courses have been carefully selected, designed, and developed. Delft Road Safety Courses is not responsible and will not accept liability for any possible erroneous information or omissions in the supplied materials unless gross negligence or demonstrably wilful intents on Delft Road Safety Courses' part are existent and proven.

5. Privacy

Delft Road Safety Courses' privacy is described separately and made available on www.delftroadsafetycourses.org.

6. Copyright

6.1 Materials supplied during the course are intended exclusively for personal use by course participants. It is expressly forbidden to copy, reproduce, disseminate, transmit, use, or modify any of the material without prior written permission of Delft Road Safety Courses.

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