

General terms and conditions

Safe Road Infrastructure in LMICs: Planning, Design, and Maintenance

Classroom course | Sri Lanka | October 5 – 11, 2025

These terms and conditions apply to classroom and on-line open courses offered by Delft Road Safety Courses (hereinafter 'DRSC'). DRSC reserves the right to modify these terms and conditions.

1. Application and registration

- 1.1 An 'application' to a course as referred to under these conditions is an application to an instance of a course, classroom or on-line, as detailed on DRSC's website, including the course programme, course fee and, if applicable, scholarship opportunities and conditions for completion and certification.
- 1.2 Applications must be submitted no later than the deadline as published on the relevant course page on DRSC's website.
- 1.3 DRSC will only accept applications through fully completed application forms accompanied by the prescribed supporting documentation.
- 1.4 DRSC shall review applications in order of receipt.
- 1.5 Admission only will become final after receipt by DRSC of the course fee invoiced to the admitted applicant, or the DRSC decision to award a full scholarship to him/her.
- 1.6 Registration is personal and cannot be transferred to another person.

2. Payment and Invoices

- 2.1 For official fee information, please consult DRSC's website.
- 2.2 For classroom courses, the admitted applicant must settle the invoice in full before the deadline as stated on the invoice, but no later than 7 weeks before the start of the course.

3. Cancellation and postponement

- 3.1 For classroom courses, admitted applicants can cancel their registration in writing no later than (8 weeks) before the start of the course, and have the course fee minus bank transfer costs fully repaid by DRSC. DRSC will not repay the course fee in full or in part in case of cancellations after this deadline.
- 3.2 DRSC reserves the right to cancel or postpone a classroom course no later than (6 weeks)

before its scheduled start date. In such cases course fees received by DRSC will be fully refunded. DRSC does not accept liability for claims and damages arising directly or indirectly out of this procedure.

4. Force majeure

- 4.1 DRSC reserves the right, in cases of force majeure, to modify a course programme without compromising its intended learning outcomes.

5. Liability and responsibility

- 5.1 DRSC's liability is limited to the course fee it has received from a participant.
- 5.2 DRSC and its board members, director, course leaders, trainers and support staff will not accept liability for accidents, injuries, illness and loss of or damage to personal property, or any other liability that can be consequential to participation in a DRSC open course.
- 5.3 Participants in classroom courses must make and fund their own travel arrangements to and from the course location and arrange adequate travel insurance to at least cover third party liability and medical and repatriation costs.
- 5.4 DRSC reserves the right to expel a registered course participant from a course who is in breach of the DRSC code of conduct. In such cases course fees will not be refunded. DRSC's code of conduct is published on DRSC's website.
- 5.5 All materials pertaining to the training courses and services supplied by DRSC have been carefully selected, designed, and developed. DRSC is not responsible and will not accept liability for any possible erroneous information or omissions in the supplied materials unless gross negligence or demonstrably wilful intents on DRSC's part are existent and proven.

6. Copyright

- 6.1 Materials supplied during the course are intended exclusively for personal use by course participants. It is expressly forbidden to copy, reproduce, disseminate, transmit, use, or modify any of the material without prior written permission of DRSC.

7. Applicable legislation

- 7.1 In applying and interpreting these conditions, Dutch legislation shall apply.